



WHAT TO DO WHEN YOU NEED HELP:





Raidernet Assistance

(resetting a password, etc.) Email: Support@nwfsc.edu Call: IT Support 850-729-5396



When seeking help via email:

Please include the student's:

- Full name
- NWFSC student ID number
- High school name
- Counselor's name
- A screenshot of any error messages



Canvas Assistance

(seeing classes, etc.) Email: Online@nwfsc.edu

Call: Canvas Support 850-729-6464



Registration Assistance

Email: StudentSuccess@nwfsc.edu Call: Student Success Navigation 850-502-2895



Chat with a Navigator

Visit <u>nwfsc.edu/advising</u> to chat. Click the "Chat with a Navigator" button.



General Dual Enrollment Questions

Email: DualEnrollment@nwfsc.edu



Tutoring

Schedule an appointment: nwfsc.craniumcafe.com/login



Dual Enrollment Resources

Webpage: <u>nwfsc.edu/dual</u> Canvas Course: nwfsc.instructure.com/courses/10337



